





## Your privacy

We collect, use and disclose personal information about you in order to manage your superannuation benefits and give you information about your super. Our Privacy Policy outlines the type of information we keep about you and how we, and any organisations we appoint to provide services on our behalf, will use this information. If you do not provide the personal information requested, we may not be able to manage your superannuation. You can read our Privacy Policy online at [mercerc.com.au/privacy](https://www.mercer.com.au/privacy) or you can obtain a copy by calling the Helpline.

The policy also includes details about how you may lodge a complaint about the way we have dealt with your information and how we will handle that complaint.

## Step 3: Sign the form

By signing this form I understand that:

- any investment option changes will be effective from the date the change is made by the trustee's administrator
- the trustee's administrator will not action my request if in the trustee's opinion any information is incomplete or ambiguous
- a buy/sell spread (the difference between entry and exit unit prices) applies on switching into or out of some investment options, and that I can obtain a unit price quote (reflecting any buy/sell spreads), by logging in to [www.mercersuper.com.au](https://www.mercersuper.com.au) or calling the Helpline
- I consent to my information being collected, disclosed and used in the manner set out in this form.

Signature

X

Date

/   /

## 3 easy ways to return your form

To make submitting your completed form as simple as possible, we've provided three easy options for you to choose from. Please read through the choices below and select the one that's most convenient for you.



### Use Member Online

The fastest and more secure way to send back your forms is through the contact us page within Member Online. Simply save and attach the PDF of your completed form and you're done.

[www.mercersuper.com.au](https://www.mercersuper.com.au)



### Email Us\*

Another way to send back your form is via email. It's quicker if you use your email address you use to log in and send to

[MST@Mercer.com](mailto:MST@Mercer.com)

Please see below note for submitting forms via email.



### Post it back

Otherwise, you can always send it back to us using the below postal address

**Mercer Super Trust,  
GPO Box 4303,  
Melbourne, VIC 3001**

#### \*Email note:

This is a 'no-reply' mailbox and should only be used to submit a form.

- Only one form per email can be accepted to ensure each form and its supporting documentation is processed correctly.
- A total of 6 attachments per form/email with a maximum size limit of 14MB.
- The file formats accepted are PDF, JPEG, PNG and JPG.

If you have an inquiry, please submit this via the contact us page or call the helpline on **1800 682 525**.